

BETTER BUSINESS BUREAU® OF WEST FLORIDA

Member



CODE of ETHICS

We hereby endorse and agree:

- To adhere to simple truth and integrity in advertising and all transactions
- To provide sound professional advice
- To provide service after the sale
- To provide prompt attention to any guarantee and warranty work
- To cooperate with the Better Business Bureau in eliminating misleading or deceptive selling practices
- To respond promptly to any complaint with all efforts toward reaching a mutually satisfying agreement
- To accept and honor the Bureau's decision in the event an acceptable agreement is not reached directly with the customer
- To cooperate with the Bureau to eliminate the cause of any pattern of customer complaints

This is to Certify that,

Cooke Real Estate School Headquarters, Inc.

Having met stringent requirements of the screening committee and accepted as a member in good standing of the Better Business Bureau of West Florida

This 1st day of October, 2005

This membership is valid for one year only and may be revoked by the BBB due to violation of any of the above ethics.

Taron W. Oliver President

